LICENSING SUB COMMITTEE - 19 JULY 2013

APPLICATION TO VARY A PREMISES LICENCE: GIRL GUIDING UK, FOXLEASE, CLAY HILL, LYNDHURST

1. INTRODUCTION

1.1 The purpose of this report is to consider an application to vary a premises licence made under section 34 of the Licensing Act 2003.

2. APPLICATION

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2.1 Mr Glen Duclos on behalf of Girl Guiding UK, Foxlease, Clay Hill, Lyndhurst, SO43 7DE has made an application for the variation of premises licence 758/2. The application is attached as **Appendix 1**. The application requests variations to the licensing hours for the provision of regulated entertainment, supply of alcohol and the hours the premises are open to the public.

3. REPRESENTATIONS

- 3.1 Additional conditions have been agreed by the applicant with Police Licensing and Environmental Health (Pollution). These are attached as **Appendix 2.**
 - 3.2 The application has received 11 letters of objection which are relevant representations.
- # 3.3 Copies of all the representations are attached as **Appendix 3**.

4. REQUIREMENTS FOR A HEARING

- 4.1 The Licensing Authority must hold a hearing to determine the application where relevant representations addressing the licensing objectives are made. These being:
 - The prevention of Crime and Disorder;
 - Public safety;
 - The prevention of public nuisance;
 - The protection of children from harm.
- 4.2 In determining the application the Licensing Sub-Committee must give appropriate weight to:
 - The steps that are appropriate to promote the licensing objectives;
 - The relevant representations presented by all the parties;
 - The Home Office guidance;
 - The Council's own Statement of Licensing Policy.
- 4.3 The following relevant sections paragraphs 9.38 9.40 of the current Home Office guidance issued under section 182 of the Licensing Act 2003 relating to the determination of applications, is attached as **Appendix 4**.

5. CONCLUSION

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5.1 The Licensing Sub-Committee must, having regard to any relevant representations, consider which of the following measures are appropriate for the promotion of the licensing objectives:

- Modify the conditions of the licence;
- Reject part of the application;
- Reject the whole of the application.

6. **RECOMMENDATION**

6.1 That the Licensing Sub-Committee determines the application.

Further Information:

Paul Weston Licensing Services Tel: 023 8028 5505

Email: licensing@nfdc.gov.uk

Background papers:

Appendix 1 (Section 34 Application)
Appendix 2 (Agreed Conditions)
Appendix 3 (Relevant Representations)
Appendix 4 (Home Office Guidance)



New Forest Application to vary a premises licence Licensing Act 2003

For help contact licensing@nfdc.gov.uk Telephone: 023 8028 5505

		* required information
Section 1 of 17		
You can save the form at any t	ime and resume it later. You do not need to be	logged in when you resume.
System reference	Not Currently In Use	This is the unique reference for this application generated by the system.
Your reference Foxlease Girlguiding TAC		You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.
Are you an agent acting on be	half of the applicant?	Put "no" if you are applying on your own
⊜ Yes ⓒ N	No	behalf or on behalf of a business you own or work for,
Applicant Details		
* First name	Glen	
* Family name Duclos		
* E-mail	glen, duclos@girlgulding, org, uk	
Main telephone number		Include country code.
Other telephone number	es and a subject of the subject of t	ato
Indicate here if you wou	ıld prefer not to be contacted by telephone	
Are you:		
Applying as a business of the second control of the second co	or organisation, including as a sole trader	A sole trader is a business owned by one
Applying as an Individu	al	person without any special legal structure. Applying as an Individual means you are applying so you can be employed, or for some other personal reason, such as following a hobby.
Applicant Business	•	
* Is your business registered in the UK with Companies House?	Yes No	
* Registration number	306016	
* Business name	GIrl Guiding UK Foxlease	If your business is registered, use its registered name.
* VAT number GB	788445472	Put "none" if you are not registered for VAT.
* Legal status	Charity or Association	

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* Your position in the business	Centre Manager	
Home country	United Kingdom	The country where the headquarters of your business is located.
Registered Address		Address registered with Companies House.
* Building number or name	Foxlease	
* Street	Clay Hill	
District		
* City or town	Lyndhurst	
County or administrative area	Hampshire	
* Postcode	SO43 7DE	
* Country	United Kingdom	
Section 2 of 17 APPLICATION DETAILS		
I/we, as named in section 1, be	ring the premises licence holder, apply to vary a mises described in section 2 below.	premises licence under section 34 of the
* Premises Licence Number	758/3	
Are you able to provide a post	al address, OS map reference or description of t	he premises?
	p reference O Description	
Postal Address Of Premises		
Building number or name	Girl Gulding UK Foxlease	
Street	Clay Hill	
District		
City or town	Lyndhurst	
County or administrative area	Hampshire	
Postcode	SO43 7DE	
Country	United Kingdom	
Premises Contact Details		
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Non-domestic rateable value of premises (£)	87,000	
Section 3 of 17		

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Continue from previous page
Identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.
I have enclosed the premises licence
I have enclosed the relevant part of the premises licence
Reasons why I have failed to enclose the premises licence or relevant part of premises licence.
Section 16 of 17
LICENSING OBJECTIVES
Describe the steps you intend to take to promote the four licensing objectives:
a) General – all four licensing objectives (b,c,d,e)
If the club wishes members and their guests to be able to consume alcohol on the premises select on, if the club wishes people to be able to purchase alcohol to consume away from the premises select off. If the club wishes people to be able to
do both select both.
The bar is used mainly for functions, events and residentials. All are pre booked and organised in advance.
The general public do not have access to the facilities. In line with our business needs we will increase the fully trained personal license holders from one to two.
b) The prevention of crime and disorder
 Fully trained staff on duty with radios, who report to a duty manager / event co-ordinator.
Challenge 25 Implemented and only correct ID accepted E.g. Passport, Drivers lincence or Pass card
c) Public safety
All guests part of group or organisation who have pre booked and mostly in residence. Foxlease fire safety policy ensures all fire routes, fire detection, fire fighting equipment are fully maintained and compliant
ADT fire monitoring service (linked to fire brigade) in place for Princess Mary House.
d) The prevention of public nuisance
All functions, events and residentials pre organised and plans are put into place to ensure no public misance to guests on
site and neighbours. In addition to duty staff, we have a duty manager who is responsible for dealing with all problems including monitoring noise levels.
e) The protection of children from harm

Continu from previous page...

Girlgulding UK has strict policies on safeguarding young people, Please see "Safe Space" enclosed.

We do not encourage the consumption of alcohol in front of young people.

The bar is locked away when not in use.

All staff are trained to monitor and ensure no proxy sale of liquor.

Section 17 of 17

PAYMENT DETAILS

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card.

Variation Fees are determined by the non domestic rateable value of the premises.

To find out a premises non domestic rateable value go to the Valuation Office Agency site at http://www.voa.gov.uk/business_rates/index.htm

Band A - No RV to £4300	£100.00
Band B - £4301 to £33000	£190.00
Band C - £33001 to £8700	£315.00
Band D - £87001 to £12500	£450.00*
Band E - £125001 and over	£635.00*

*If the premises rateable value is in Bands D or E and the premises is primarily used for the consumption of alcohol on the premises then your are required to pay a higher fee

Band D - £87001 to £12500 £900.00 Band E - £125001 and over £1,905.00

If you own a large premise you are subject to additional fees based upon the number in attendance at any one time

Capacity 5000-9999	£1,000.00
Capacity 10000 -14999	£2,000.00
Capacity 15000-19999	£4,000.00
Capacity 20000-29999	£8,000.00
Capacity 30000-39000	£16,000.00
Capacity 40000-49999	£24,000.00
Capacity 500 00-5999 9	£32,000.00
Capacity 600 00-69999	£40,000.00
Capacity 70000-79999	£48,000.00
Capacity 80000-89999	£56,0 00.00
Capacity 90000 and over	£64,000,00
	Extres, extension or out the square for each time particle, out stay promites and

* Fee amount (£)

315.00

ATTACHMENTS

AUTHORITY POSTAL ADDRESS

Continue rom previous page		
Address		
Building number or name		
Street		
District		
City or town		
County or administrative area		
Postcode	THE STREET OF THE STREET S Lan William Street	
Country	United Kingdom	
DECLARATION		
licensing act 2003, to make a Ticking this box indicat	ce, liable on conviction to a fine up to level 5 or false statement in or in connection with this ap es you have read and understood the above de ted by the applicant, unless you answered "Yes"	plication.
* Full name		
* Capacity		
Date (dd/mm/yyyy)		
2. Go back to https://www.govcontinue.with.your.application	outer by clicking to file/save as /.uk/apply-for-a-licence/premises-licence/new-f	

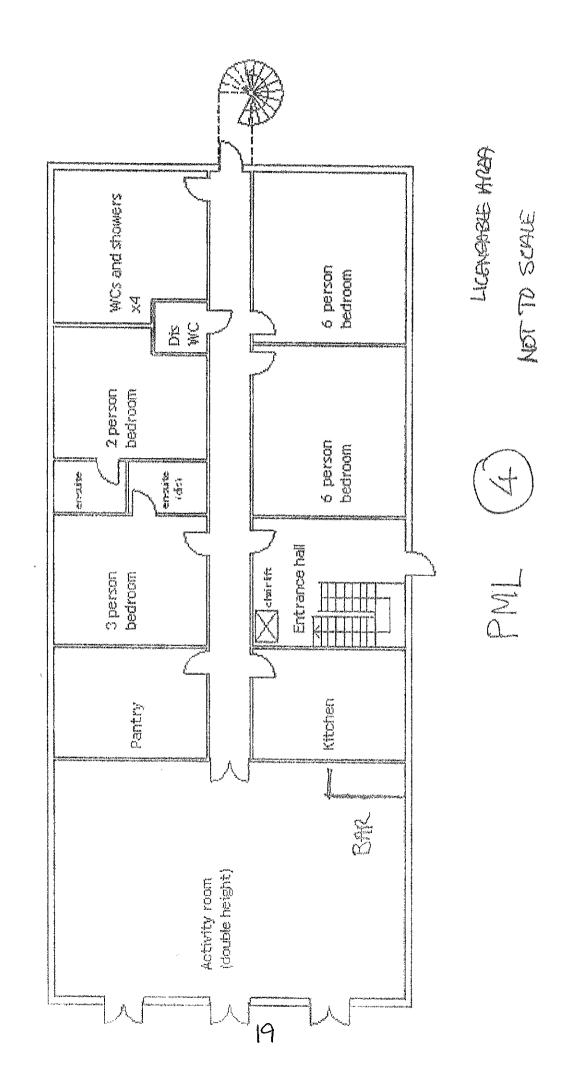


in support to our application to vary our premises licence:-

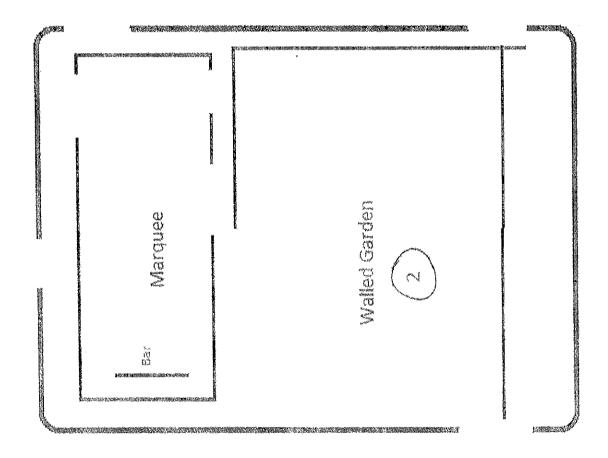
Foxlease is owned and operated by Girlguiding UK, a registered charity (No:- 306016). Our core values are about giving girls and young women a space where they can be themselves, have fun, build brilliant friendships, gain valuable life skills and make a positive difference to their lives and their communities.

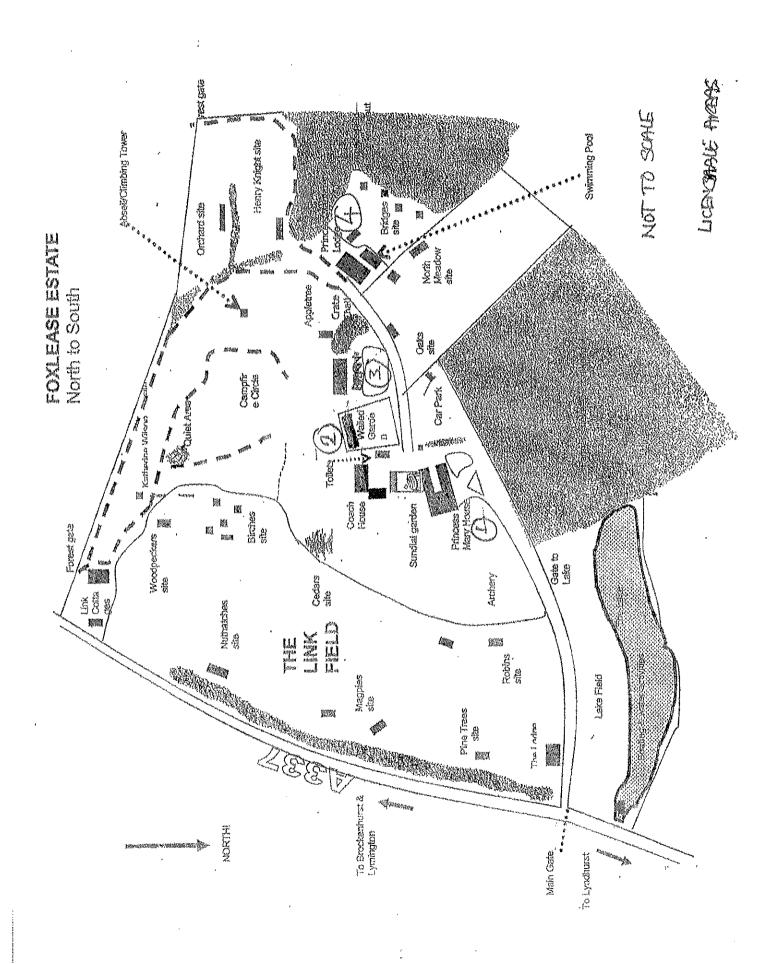
To enable us to support this very important work, we have to open our centre to other groups and the income generated by this, supports our core values. We need the ability to be more flexible to attract other business and therefore need to vary our license to enable that to happen.

Having said that, our core work will always be Guiding and Foxlease is very important to our associations and its members. Our financial aim is to have a sustainable business model that will allow us to serve our Guiding and local community now and into the future.



LICENSPIPALE MACES







Liansing Act 2003

Premises Licence

Issued under Section 24 of the above Act

Premises Licence Number

758/3

Part 1 - Premises Details

A series of the	
Postal address of premises, or if none, ordinance	survey map reference or description
Girl Guiding Uk	Map Ref (E): 429907.469721286
Foxlease	Map Ref (N): 107063.665000014
Clay Hill	UPRN: 10007447567
Lyndhurst	
Hampshire	
SO43 7DE	
Telephone Number: 0	

Where the licence is time limited the dates

This licence is NOT time limited

Licensable activities authorised by the licence

- A) Performance of a Play
- B) Exhibition of a Film
- E) Performance of Live Music
- F) Playing of Recorded Music
- G) Performance of Dance
- J) Supply of Alcohol

	mes the I rformanc		horises the carrying out of licensable activities Performance of a play may take place:	Indoors	
				Outdoors	Υ
	_ _	7000		Both	
Day	Start	Finish			
Fri	19:00	21:00	Further details:		
Sat	19:00	21:00	Foxlease is used by local Drama Group for plays/mayear in the Summer.	iusicals - usu	ally once
Sun	19:00	21:00	Seasonal variations:		
			Non standard timings:		

B - Exhibition of a Film		of a Film	Exhibition of films may take place:	indoors	Y
1				Outdoors Both	<u> </u>
Day	Start	Finish			
Sat	19:00	21:00	Further details: Films may be shown once a year. Seasonal variations:		
			Non standard timings:		

E - Performance of Live Music		e of Live	Performance of live music may take place:	Indoors	
				Outdoors	
				Both	Y
Day	Start	Finish			
Sat	19:00	22:00	Further details:		
		`.	Guide events involving five music - usually one or Seasonal variations:	twice a year.	

F - Playing of Recorded Music		lecorded	Playing of recorded music may take place:	Indoors	
				Outdoors	
				Both	Y
Day	Start	Finish	,		
Sat	19:00	22:00	Further details: On occasions, Guide camps hire discos for large one or twice a year. Seasonal variations:	events on site	- usually

G - Performance of Dance		e of	Performance of dance may take place:	Indoors	
			1	Outdoors	
į				Both	Υ
Day	Start	Finish			
Sat	19:00	22;00	Further details: On occasions, Guide camps have concerts for largonce or twice a year. Seasonal variations:	ge events - us	sually
			Non standard timings:		

J - Sale or Supply of A hol			
Day	Start	Finish	
Fri	18:00	23;00	Seasonal variations: The bar is not open to the General Public only to residents.
Sat	18:00	23:00	Non standard timings:
Sun	18:00	23:00	Non standard timings.

The opening hours of the pro
Day Start Finish
Fri 18:00 23:00
Sat 18:00 23:00
Sun 18:00 23;00

Where the licence authorises supplies of alcohol whether these are on and/or off supplies: Alcohol is supplied for consumption ON premises only

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Girl Gulding UK - Foxlease

Clay Hill

Lyndhurst Southampton

Hampshire

SO43 7DE

Email:

Telephone:

Registered number of holder, for example company number, charity number (where applicable)

306016

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Glen Duclos

Foxlease

Clay Hill

Lyndhurst

Hampshire

SO43 7DE

Telephone:

Email:

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

PA1128

South Lakes District Council

The licence is granted by New Forest District Council, as Ilcensing authority pursuant to the Licensing Act 2003 and regulations made thereunder.

Date licence issued: 23/04/2013

Date licence commences: 23/04/2013

Date first licence came into force: 24/11/2005

Head of Public Health & Community Safety
(Authorised Officer)

Annex 1 - Wandatory conditions

Where licence authorises door supervision:

(1) Each individual at the premises to carry out a security activity must:

Be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001:

or

Be entitled to carry out that activity by virtue of section 4 of that Act.

Where licence authorises supply of alcohol:

- (1) No supply of alcohol may be made under the premises licence:
 - (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- (2) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence,

Where the licence authorises exhibition of films:

- (1) Where a premises licence authorises the exhibition of films, the licence must include a condition requiring the admission of children to the exhibition of any film to be restricted in accordance with this section.
- (2) Where the film classification body is specified in the licence, unless subsection (3)(b) applies, admission of children must be restricted in accordance with any recommendation made by that body.
- (3) Where:
 - (a) the film classification body is not specified in the licence, or
 - (b) the relevant licensing authority has notified the holder of the licence that this subsection applies to the film in question.

admission of children must be restricted in accordance with any recommendation made by that licensing authority.

(4)	,	ln	this	section:

"children" means persons aged under 18; and

"film classification body" means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c,39) (authority to determine suitability of video works for classification).

Annex 2 - Conditions consistent with the operating schedule

P) Proposals by the applicant in order to promote the four licensing objectives:

a) General - all four licensing objectives (b,c,d,e)

The bar is generally open at weekends for adult guide leaders. It is not open when children are resident in the House, usually during school holidays.

b) The prevention of crime and disorder

Licensed premises are used by members of Girl guiding UK and invited guests.

c) Public Safety

Guests are resident in the main house - day visitors do not used the premised premises.

d) The prevention of public nuisance

Guests are usually resident and do not leave the premises late at night.

The campsite curfew is 23:00hrs.

Outdoor Events:

A maximum of three Live Music Events may be held outside on the Foxlease Estate each year

A maximum of three Recorded Music Events may be held outside on the Foxlease Estate each year

A maximum of four Performances of a Play may be held outside on the Foxlease Estate each year

e) The protection of children from harm

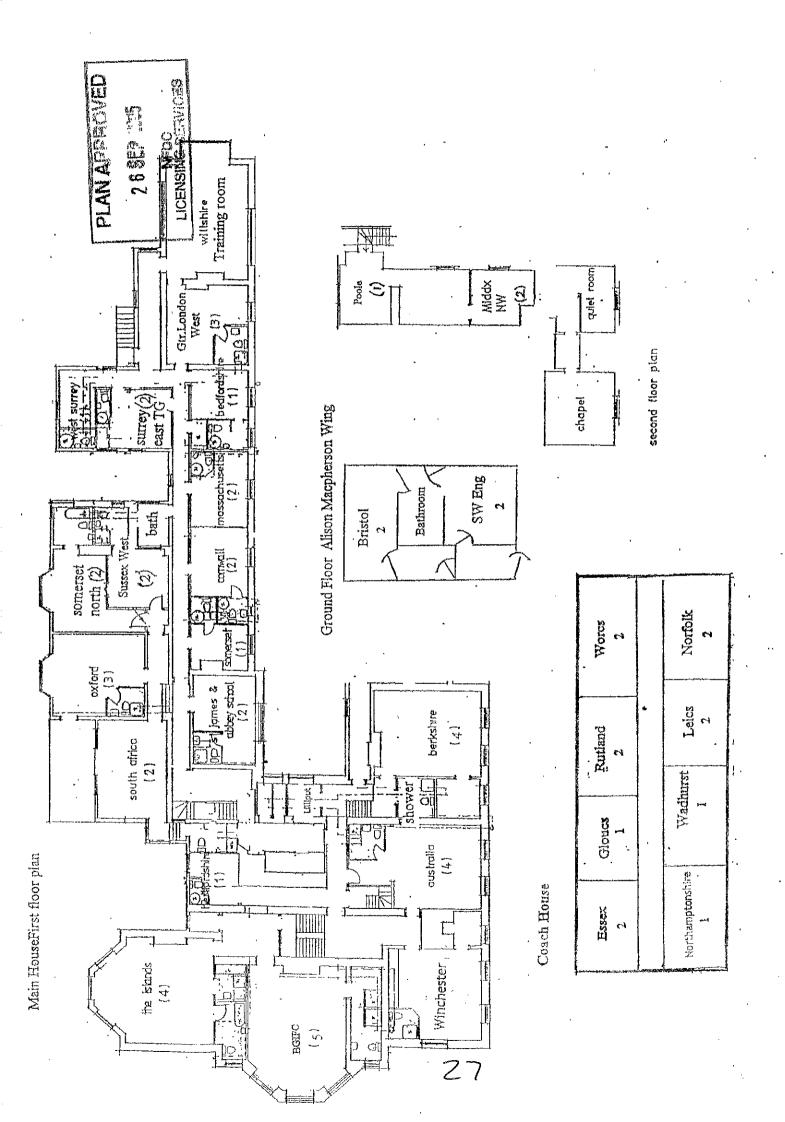
The bar is not open when children are resident in the main house. The bar is locked away at these times.

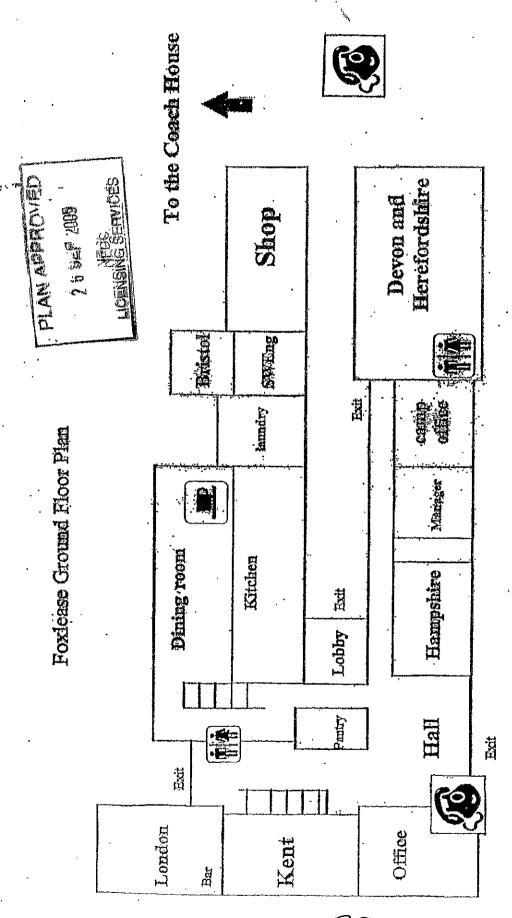
Annex 3 - Conditions attached after a hearing by the licensing authority

Annex 4 - Plans

This licence permits the licensable activities stated at the premises addressed above in accordance with the plan(s) attached.

Plan of Premises	
Plan/Drawing No:	
Date of Plan:	Plan approved 26/09/2005





LICENSING ACT 2003 – Section 34 application to vary a premises licence (PL 758) FOXLEASE – Clay Hill, Lyndhurst, SO43 7DE AGREED CONDITIONS – with Responsible Authorities

Police:

Challenge 25

There will be a Challenge 25 policy operating at the premises. Challenge 25 means that the holder of the premises licence shall ensure that every individual, who visually appears to be under 25 years of age and is seeking to purchase or be supplied with alcohol at the premises or from the premises, shall produce identification proving that individual to be 18 years of age or older. Acceptable identification for the purposes of age verification will include a driving licence, passport, HM Forces ID card or photographic identification bearing the "PASS" logo and the persons date of birth. If the person seeking alcohol is unable to produce acceptable means of identification, no sale or supply of alcohol will be made to or for that person. 'Challenge 25' posters shall be displayed in prominent positions at the premises.

Staff Training

Staff will be trained regarding appropriate precautions to prevent the sale of alcohol to persons under the age of 18, the signs and symptoms of drunk persons and the refusal of sale due to intoxication. Records will be kept of such training which must be signed and dated by the member of staff who has received that training.

All staff will receive refresher training every six months as a minimum and records are to be kept of this refresher training which should be signed and dated by the member of staff who received that training.

In addition to their training a written test related to the training given will be conducted before the staff member is permitted to sell or authorise alcohol. The test will consist of a minimum of ten questions of which the pass rate is 80%. Anyone who fails to reach the prescribed pass rate will be retrained and re-tested. Anyone not attaining the pass rate will not be permitted to sell or authorise the sale of alcohol until the pass rate is attained. There will be a minimum of two sets of questions to be used in the training which will be rotated upon each subsequent six month training session.

All training records will be made immediately available for inspection by Hampshire Constabulary and any responsible Authority upon request. Training records will be kept for a minimum period of two years. Training records will be kept on the licensed premises to which they relate to.

Environmental Health (Pollution):

For all indoor and outdoor events involving amplified music / sound, sound levels will be set to ensure that after 2300, music and noise emanating from the premises shall be inaudible at the boundary of all noise sensitive premises.

Prior to 2300, music and noise emanating from the premises whilst audible, will be such that distinct tunes, lyrics, musical instruments and any base beat cannot be recognised at the boundary of noise sensitive premises.

An assessment of noise levels at the boundary with nearest noise-sensitive premises during the evening will be made to ensure this condition is met.

(Noise sensitive premises includes premises use for residential purposes, hospitals or similar institutions, educational establishments (when in use), or places of worship (during recognised times and days of worship) or any premises used for any other purpose likely to be affected by the music noise. "

Our Ref: ur Ref:

21 June 2013

ui Nei.

KMS/DP14/Cristofoli
RECEIVED

**ATC

FAO Paul Weston New Forest District Council Apple Tree Court Beaulieu Road Lyndhurst Hampshire SO43 7PA MOORE BLATCH

solicitors

II The Avenue

Southampton SO17 !XF

T. 023 8071 8000

F 023 8033 2205

DX 38507 Southampton 3

www.mooreblatch.com

dd. 023 8071 8876

e. kate.stewart@mooreblatch.com

By e-mail and post; licencing@nsdc.gov.uk

Dear Sirs

Girl Guiding UK, Foxlease, Clayhill, Lyndhurst, SO43 7DE ("Foxlease") Application to vary premises licence

We have been instructed to act on behalf of Mr and Mrs Cristofoli ("our Clients") who are the freehold owners of the property known as Swiss Cottage, Clay Hill, Lyndhurst, Hampshire, SO43 7DG. Swiss Cottage is located within a one mile radius of Foxlease being the property which currently benefits from a premises licence ("the Licence") in the name of Girl Guiding UK ("the Applicant").

Please treat this letter as our Client's representation to the Council in response to the Applicant's application to vary its Licence as received by the Council on 27 May 2013. Therefore the following are our Client's representations for the purposes of the Council's determination of the Applicant's application to vary as per section 35 of the Licencing Act 2003.

It will be noted that the Licence presently provides for the following licensable activities to take place within the following timeframes.

- 1. Performance of a play (outdoors): Currently authorised on a Friday, Saturday and Sunday between 7 p.m. and 9 p.m. The Licence states that Foxlease is used by a local drama group for plays/musicals usually once a year in the summer.
- 2. Exhibition of a Film (Indoors): Currently authorised on a Saturday only between the hours of 7 p.m. and 9 p.m. The Licence states that films may be shown once a year.
- 3. Performance of live music (indoors and outdoors): Currently authorised to take place on a Saturday between 7 p.m. and 10 p.m. The Licence states that these would involve Guide Events involving live music, usually one or twice a year.
- 4. Playing of recorded music (indoors and outdoors): Currently authorised to take place on a Saturday only between 7 p.m. and 10 p.m. The Licence states that Guide camps hire discos for large events on site, usually once or twice a year.
- 5. Performance of dance (indoors and outdoors): Currently authorised to take place on a Saturday only between 7 p.m. and 10 p.m.
- 6. Sale or supply of alcohol on the premises: Currently authorised to take place on a Friday, Saturday and Sunday only between 6 p.m. and 11 p.m. The Licence notes that the bar is not open to the General Public only to residents.

Offices also in:

Lymington, Whiteley and Richmond.

Moore Blatch is the trading name of Moore Blatch LLP, which is a limited liability partnership registered in England and Wales, registration number OC335180. The registered office is 11 The Avenue, Southampton, SO17 1XE VAT Registration Number: 188 6831 09.

We use the word 'partner' to refer to a member of the LLP, or an employee or consultant who is a lawyer with equivalent standing and qualifications (a non-member). A list of the members is open to inspection at our registered office, together with a list of those non-members who are referred to as partners.

drafted, the proposed amendments to the Licence would result in a significant increase in the number of hours that the above licensable activities could take place. The proposed amendments envisage the Applicant being authorised to undertake all of the above activities (and potentially more) between the hours of 10 a.m. and 11 p.m. every day of the week. Further, the proposed amendments envisage the Applicant being authorised to carry on all such activities both 'indoors and outdoors' thereby massively increasing the scope for authorised activities at Foxlease.

We have illustrated the scale of the increase below:

- 1. Performance of a play: From 6 hrs authorised to a total of 91 hrs authorised per week.
- 2. Exhibition of a film: From 2 hrs authorised to a total of 91 hrs authorised per week.
- 3. Performance of live music: From 3 hrs authorised to a total of 91 hrs authorised per week.
- 4. Playing of recorded music: From 3 hrs authorised to a total of 91 hrs authorised per week.
- 5. Performance of dance: From 3 hrs authorised to a total of 91 hours authorised per week.
- 6. Supply of alcohol: From 15 hrs authorised to a total of 91 hrs authorised per week.

The practical impact of this could potentially mean that Foxlease could put on external performances of theatre productions, performances of films, outside concerts and other entertainments every day of the year. Of equal concern to this is the fact that, at these proposed events, under the terms of the proposed amended Licence, the Applicant would be authorised to sell alcohol at all times (i.e. all day long). On this basis, were the Applicant's application to vary be successful, it is therefore possible that Foxlease could potentially turn into a significantly different and larger scale venue to that which it currently offers.

Whilst our Clients appreciate that the Applicant uses Foxlease for the good work achieved by the Girl Guides, they are extremely concerned that a variation to the Licence as requested would have a large scale impact with potentially negative consequences. These could include the generation of a significantly higher number of people attending Foxlease (most notably throughout the summer period) with the resultant traffic and congestion issues. An increased number of outdoor events will undoubtedly create a much larger volume of noise emanating from the site. Our Clients (and other neighbours) have already raised several complaints with the Applicant in relation to instances in the past where the noise emanating from Foxlease has reached unacceptable levels. In relation to this we enclose copies of correspondence exchanged. The proposed application to vary the Licence will only serve to exacerbate an already evident problem.

Our client is also naturally concerned about the general impact that a very liberal approach to the supply of alcohol will have given the obvious risks that this will create with regards to local crime and possibly violence in the area.

It is therefore with the following two licencing objectives in mind that our Clients are submitting these formal representations to the Applicant's application.

- 1. The licencing objective to prevent a public nuisance
- 2. The licensing objective to prevent crime and disorder
- 3. The licencing objective to protect people from harm

Please can you now arrange for this letter of representation to be submitted to the relevant officer for handling as and when the application to vary the Licence is considered. We should be grateful if you could acknowledge receipt of this representation by replying by e-mail. We would ask that if you have any queries in relation to any of this that you contact the writer, Kate Stewart on the above direct dial telephone number.

Yours faithfully

MOORE BLATCH

The Chief Executive
Girlguiding UK
Commonwealth Headquarters
17-19 Buckingham Palace Road
London
SW1W 0PT

23rd July 2010

Dear Sir

Foxlease Lyndhurst SO43 7DE

We are the owners of Swiss Cottage in Lyndhurst, the property next door to your premises at Foxlease.

First, we appreciate that Foxlease is and has been used by The Girl Guides Association for many years as a recreational centre.

Second, as your neighbours, it is our experience that that user has recently considerably intensified with the resultant impact on our iquiet enjoyment" of our home at Swiss Cottage.

The main issues are:-

1 Noise

The use of the ponds and water systems on Foxlease results in intermittent, but regular "screaming" in terms of the clear enjoyment of the participants, but a very noisy enjoyment, which goes on late into the evening often in the summer months as late as 9.00 pm and later.

The holse from other activities also impacts on us late into the evening particularly in the summer and it is clear to us that the number of participants at Foxlease has substantially increased with the resultant noise and other impact on us.

2. Road traffic

The B3396 Lyndhurst to Brockenhurst road is a busy road at the best of times and there appears to be substantial increased traffic to and from Foxlease, to include minibuses, coaches and buses as well as commercial vehicles we presume making deliveries to your premises.

It is with reluctance that we write to you to register our concerns to see what can be done in a practical way. Reluctantly we have to consider involving the public authorities, to include New Forest District Council, the Environmental Health and Control Department, to monitor the noise from the Foxlease premises.

Essentially this area is a quiet area on the edge of the small town of Lyndhurst, adjacent to open fields comprising part of the New Forest and even with the B3396 factor, we have up to now in general terms properly enjoyed our "quiet enjoyment" of our home at Swiss Cottage.

May we please invite you to give this matter your urgent and immediate attention as to how you can ameliorate the user of Foxlease to such an extent that the noise and other impact is reduced so we can return to the pervious position where we enjoyed the tranquillity of our garden at Swiss Cottage as well as our home, without the substantial noise impact from Foxlease.

We have taken initial legal advice and prefer to deal with this matter as between us rather than between lawyers, but if needed we will take further advice as well as take advice from the Environmental Health and Control Department at New Forest District Council.

We wait to hear from you.

Yours faithfully

RAR CRISTOFOLIESO

MRS M D L P CRISTOFOLI



17-19 Buckingham Palace Road London SW1W OPT

020 7834 6242

020 7828 8317

e: cha@girlguiding.org.uk

W. www.girlguiding.org.uk

2 August 2010

Mr and Mrs Cristofoli Swiss Cottage Gosport Lane Lyndhurst Hampshire S043 7DG

Dear Mr and Mrs Cristofoli,

Thank you for your letter voicing your concerns about the impact of activities at our activity centre at Foxlease on the "quiet enjoyment" of your home at Swiss

I have spoken at length with the manager at Foxlease, Wendy Hughes, who has produced a summary of the current situation with regard to water activities which may be a useful starting point in finding a mutually acceptable way forward.

In May 2010 activities on the pond finished after six o'clock at night on four occasions, the latest of these finishing at 20.45, the reason for the later finish on all four occasions was that local Guide and Brownie groups used the site instead of their usual indoor venue for their meetings.

June 2010 was the busiest month with nine evening sessions, the latest finishing at 20.30. Again these were local groups including a Church Youth Camp and four sessions for schools. In July 2010 there were six evening sessions, the latest finishing at 20.15. In August 2010 there are currently only two evening sessions booked, one on 3rd August and one on 28th August (which will finish at 18.15).

Our water activity bookings are down 15 to 20% on last year and are also down on 2008 figures. We are already sharing information openly with the Environmental Health and Control Department, including information on our operating procedures and have voluntarily already changed the nature of one of the kayaking activities to avoid the activity that it seems generates the "screams".

Patron: Her Majesty The Queen President: Her Royal Highness The Countess of Wessex Chief Guide: Liz Burnley Chief Executive: Denise King

Girlguiding UK is an operating name of The Guide Association. Registered Charity No. 306016, Incorporated by Royal Charter.



In terms of the A337 we too have noticed an increase in traffic, and it takes our visitors longer to reach us, but our visitor numbers do not support the theory that traffic has increased as a result of activity at Foxlease.

How to go forward from here? We fully appreciate that it is difficult to find a solution that enables young people to enjoy the countryside while enabling an atmosphere of rural tranquillity to be retained at all times. We are part of the Lyndhurst community, an employer in the local area and our visitors also bring benefit to the local economy. Our centre offers opportunities to many young people who would not otherwise benefit from outdoor activities. We want to do our best for young people, the local community and our neighbours - sometimes a difficult balancing act.

I would be very happy to come down to Foxlease and to have a face to face meeting with you and the Foxlease Manager to try to identify steps we can take to improve the situation for you as our neighbours while continuing to fulfil our purpose as a centre. Like you I would prefer to keep this informal, rather than involving our legal department and would very much like to see where a friendly chat might take us in attempting to find a solution to this problem. If you would like to meet please respond with a choice of dates and times to my assistant Jenna Harris either by letter, telephone or email (by telephone 020 7834 6242 ex.2098, email jenna harris@girlguiding.org.uk or by post using the address above) and she will arrange an appointment.

I look forward to meeting you soon.

Yours sincerely

Sue Field Deputy Chief Executive * Objection

と ROSS

HURST END CLAYHIL LYNDHURST HAMPSHIRE SO43 7DE

 19^{TH} JUNE 2013

LICENSING SERVICES 19 JUN 2013

RECEIVED

Dear Sir

RE: Pending Licensing Application for Girl Guiding UK - Foxlease

With reference to the above application I most strongly object to the granting of this licence for the following reasons:

- 1) I along with our neighbours already have noise issues with Foxlease with the constant screaming when the lake is in use. In the Summer it is almost unbearable I have to close windows so I can hear the television. I cannot sit in the garden with friends enjoying a social life. (This is being dealt with by Edward Vandyck Ref:EPNSE/1105103) My comments refer to pre 2012 because my House was unoccupied during February to December of that year so for that period I am unable to comment.
- 2) I have run a B&B which backs on Foxlease since 2001 and if this licence is granted I may well shut up shop! Guests staying here are on holiday and as such are entitled to peace and quiet.
- 3) If this Licence is granted who is going to Police it? The Manager is certainly not on the premises 24/7 (this information came directly from him Mr.Glen Duclus) You will also have every yob in the area trying to gain access when they discover Live Music and we will have a mini Glastonbury on our hands. Having run a Public House and Country Club I can speak from experience.
- 4) Why do Girl Guides need alcohol? This would be sheer encouragement we have a bad enough drink culture as it is with minors in this Country. When I was a Girl Guide I was taught to help your neighbour and try and do a good deed every day not inflict misery all round.
- 5) Fox Lease was certainly never originally set up for this.
- 6) The Village already has ongoing traffic and pollution problems do we really need all this extra traffic holding up the A337 as they turn into Foxlease?

7) This is a Residential Area and I and the other Residents are entitled to Peace and Enjoyment of their homes and garden

Yours faithfully

Pauline A. Cross (Mrs)

Licensing Services Appletree Court Lyndhurst SO43 7PA



Clayhill House, Clay Hill Lyndhurst SO43 7DE



Dear Sir

Re: Licensing Act 2003 - Girl Guiding Foxlease

With reference to the above application we most strongly object to the granting of this licence for the following reasons:

- We are situated across the road from Foxlease and had problems last year
 with very loud music which we reported to the Environmental Health Officer
 and they had it stopped as it was well above the acceptable noise levels.
 So we already have issues regarding noise.
- Why would Girl Guiding UK need an alcohol licence we think that the licence must be intended for corporate events?
- Lyndhurst and the surrounding areas already have lots of venues for corporate events.

We run a B & B and feel that if this licence is granted it will be detrimental to our livelihood and interfere with our guests.

Yours faithfully

Chris and Margaret Cutting

GARCIAR



5 Park Close Clay Hill Lyndhurst SO43 7DE

Licensing Services Appletree Court Lyndhurst SO43 7PA

20 June 2013

Dear Sir/Madam

Re: Girlguiding UK Foxlease

We would like to object to the application of licences applied for by Girguiding UK Foxlease.

Over the years the increased use of the site has resulted in noise at anti-social hours, e.g. discos at 23:00 hours, lengthy firework displays, helicopters, hot air balloons and early morning campers' games. The proposed licence will create a further public nuisance especially later at night, particularly low-level nuisance (non reportable crime including shouting).

Vehicle traffic in Clay Hill is already a problem in respect of volume and speed. Additional traffic, to an already busy junction and tight corner will have serious public safety implications. We have concern for school children and elderly as they attempt to cross an already hazardous road. There are two bus stops in the immediate area both requiring that the road be crossed.

Noise, light pollution, traffic and traffic noise will all have a negative impact.

We would object to the sale of alcohol during the day and during the working week especially as late as 23:00. Clay Hill is a residential area with working adults and young children. The sale of alcohol on a site such as Foxlease could affect public safety, potentially cause a nuisance and even affect the safety of Clay Hill's school children walking home from school. The junior and secondary school children catch coaches at Goose Green and walk past the entrance to Foxlease on their way home.

Thank you for taking the time to seriously consider these objections.

Yours faithfully

Mr and Mrs Mark Garling

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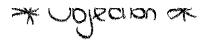
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Ben and Emma Neale
Baytrees
7 Park Close
Clay Hill
Lyndhurst
Hampshire
SO43 7DE

LICENSING SERVICES

Tel.: /

118 JUN 2013

17th June 2013

RECEIVED

To Whom it May Concern

Reference: <u>Variation Premises Licence for Girl GuidingUK, Foxlease, Clay Hill, Lyndhurst, SO43</u> 7DE.

It has come to our attention that the above application has been made and we should like to present our formal objection to this application with reference to the following points:

- Whilst we understand that Foxlease as a commercial venture as undertaken by the Girl Guiding Association has to be a viable financial operation, we are are concerned as to what they intend to do with the site. Having purchased our property 4 years ago, Foxlease at this point, was obviously already established as a Girl Guiding facility with all the associated activities. As such any large scale activities such as the "Girl Guide Olympics" were always notified to us in advance, occurred very infrequently and were run as part of a youth organisation, and as such ended at a reasonable time. The fact that the new proposal is for this venue to be available 7 days a week and to 11:00pm raises concerns as to how frequently they expect to be utilising this new license.
- As a focal centre for a youth organisation, we would not of expected alcohol to be served on site but notice that there is now an application for this which would suggest a shift in focus on the clientèle utilising the facility. With this shift in clientèle are we to expect a change in the nature of evening entertainment, more in line with a social function venue?
- Our concern for the application hinge on possible public nuisance issues with regards to
 noise pollution from potential music events or activities which may be held without
 restriction 7 days a week, which could also impact on the enjoyment of our property. Also
 possible increased traffic volumes and potential antisocial behaviour from revellers during
 and after the event.
- Access to and from Foxlease is only available from Clay Hill Road, which as the main thoroughfare to Lymington and Brockenhurst is already a busy stretch of road, serving as it does, the main access route to New Park which we already think offer all the facilities that they are requesting less than 2 miles down the road. Also with the entrance being located opposite Beechen Lane, which is already a dangerous turning being on a bend, with poor visibility up and down the road, we are concerned that it will increase the traffic congestion and chances of an accident.

• We are led to believe that this application has been made for the benefit of a corporate events firm which is a tenant within Foxlease Estate and fear that this proposal will represent a change in focus which is not in the best interest of the local community. We would happily welcome anything that ensures the continued upkeep and usage of the Foxlease Estate which is an important part of the fabric of Lyndhurst. But question whether this is the best direction for an historical building and its grounds.

Yours Sincerely

Mr B Neale and Mrs E Neale.



Mr & Mrs Weber Beechen House Goose Green Lyndhurst Hampshire SO43 7DH



19th June 2013

Reference: Girlguiding UK Foxlease Application to Vary a Premises Licence

To whom it may concern,

I am writing regarding the above application to notify of you of our objection on the following grounds:

Noise Pollution

We spend the majority of our time at the back of the house and particularly enjoy the quiet garden in order to get respite from the noise and pollution from the road at the front. If the application were to proceed for all manner of outdoor entertainments we are concerned that the noise carried over to our home would have a very negative impact on our quality of life. There are specific events during the summer months (parties?) where music can be heard very loudly during the night in our home, as these are occasional events we have tolerated them as part and parcel of being a good neighbour. However it is not acceptable to give Foxlease a licence to disrupt our quiet homes whenever they choose. Our home was built in the 19th century and we do not have the modern day benefits of a well insulated home, double glazing etc, therefore noise from Foxlease is always disruptive to our sleep. As we have a 10 month old baby also trying to sleep we are very concerned about the impact this will have on our quality of life.

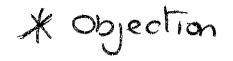
Character of local area

Furthermore we feel that this application is not in keeping with the intended use of Foxlease, when it was donated as a centre for Girlguiding. Our understanding when purchasing our home in 2011 was that this was a centre for wholesome, outdoor activities. We are concerned that this application will lead to regular outdoor events involving alcohol and noise that carries into the house which will not only damage our quality of life but is contradictory to the National Park objectives of conserving and enhancing the natural beauty wildlife and cultural heritage of the area. Furthermore we cannot understand why an alcohol licence is required for a girlguiding centre, unless there are plans afoot to turn it into an events centre/wedding venue perhaps? We feel that there is a very real threat to our peaceful environment.

Thank you for taking the time to consider our objections.

Yours sincerely,

Kelly, Tom and Harry Weber



Sarah Wilson

From:

Paul Weston on behalf of Licensing e-mail address

Senti

24 June 2013 09:01

To: Subject:

Sarah Wilson FW; obection to licensing application

Accept

Paul Weston
Licensing Services
New Forest District Council

Tel: 023 8028 5505

From: Claire Wickens [mailto Sent: 23 June 2013 14:54 To: Licensing e-mail address

Subject: obection to licensing application

Dear Sir/Madam,

Pending Licensing Application for Girl Guiding UK

Address

GIRL GUIDING UK, FOXLEASE, CLAY HILL, LYNDHURST, SO43 7DE

Type of

application

Variation Premises Licence (S34)

Date

27/05/2013

received

Last objection

23/06/2013

date

Variation of Premises Licence for Plays, Films, Live Music, Recorded Music, Performance of Dance, Anything similar, (indoors and outdoors), 10:00hrs to 23:00hrs Monday to Sunday,

Summary of Dance, Anything simila

Supply of Alcohol on the premises, 10:00hrs to 23:00hrs, Monday to Sunday. Opening hours,

10:00hrs to 23:00hrs, Monday to Sunday.

Applicant/Licensee

Girl Guiding UK - Foxlease

With reference to the above application, I wish to register my objection to any extension of the current premises licence at Foxlease, for the following reasons.

I live just across the fields from Foxlease, in Chapel Lane, Lyndhurst, where I and my neighbours already suffer from noise nuisance arising from activities at the girl guiding centre. This takes the form of girls screaming while taking part in outdoor activities, loud music and tannoy announcements. Occasionally we have fireworks being let off (on the last occasion at around 10.00pm) with no prior warning.

The tannoy can be particularly annoying. On one occasion the announcer was clearly audible in my garden over the course of a whole afternoon, but she was asking if anyone could hear her! On another occasion the announcer was encouraging the girls to scream. You will appreciate that this is not conducive to enjoying a quiet weekend in one's own garden.

Music – this can be either live or recorded, including church services with gospel singing, drumming sessions, steel band music, a brass band and disco music. Sometimes two or more of ther can be heard at once. Last summer a live band could be heard quite clearly not only in Chapel Lane but in other parts of the village, including Emery Down and Princes Crescent, just off the Southampton Road. The band started playing at about 8pm, waking my neighbours' two young children who had only just gone to sleep. The music continued until 9,15pm or later. On a warm evening the music means that windows and doors have to be closed in order to hear your own radio or television, as on this occasion.

I fully recognise the importance and value of the activities offered by the Girl Guides but feel that these should be carried out with due consideration to those living around them. There have been quite a number of occasions on which I could have complained but refrained from doing so. In July last year, however, the live band mentioned above was preceded by several hours of disco music over two consecutive days — a phone call to Foxlease asking them to reduce the volume had no effect, following which I did make a formal complaint by telephone to NFDC's Environmental Services.

I hope that you will take these points into consideration when making a decision on this application.

Yours faithfully,

Claire Wickens

Burwood, Chapel Lane, Lyndhurst. SO43 7FF

WICKINSON

* Objection



Squirrel Cottage,
Clay Hill,
Lyndhurst,
SO43 7DE
20th June 2013

Licensing Services, Appletree Court,

Dear Sir/Madam,

Lyndhurst.

RE: Pending licence application for Girl Guiding UK -- Foxlease

With reference to the above application I wish to object to the variation of the licensing with respect to Plays, Films, Live Music, Recorded Music, Performance of Dance, and Anything Similar (indoors and outdoors). My objection is based on the prevention of public nuisance, and the reasons and evidence are detailed below. I believe any change to the licensing for the property will have a direct impact on my family as our property shares a border with the Foxlease estate.

Events on the Foxlease estate have repeatedly impacted my family over the 18 months we have lived at our property. This has primarily been in the form of excessive noise projected from the site to our property. This noise has often been loud enough to not only cause a nuisance in our outdoor areas, but also penetrate into the house. This has so far been predominantly confined to daylight hours. Any extension to the licence would result in increased activity, and therefore noise, at far more disruptive times. This would have particular impact for us as we have a 9 month old child.

In 2012 we have had several occurrences of noise disruption from recorded music played on the site. In particular the yearly girl guiding "Flame" event caused severe disruption as recorded music was played throughout the site, and heard beyond, at excessively high volume. This music caused a nuisance to our family every day during this week. The recorded music was played at various times throughout the day, between the hours of 10am and 9pm. If the licensing change were to be granted, this would increase the disruption caused.

I believe this disruption and public nuisance is not only experienced by my family but also the residents of other properties that border, or are in the immediate vicinity of Foxlease. I therefore wish to register my objection to the current proposals to adjust the licensing hours at the Foxlease estate.

"hilst I understand that there is a certain amount of impact expected from such a site, I would expect that the management team of the estate would work together with the local residents to reach a solution that all parties find reasonable. With this in mind, I would like to suggest that if licensing changes were to be granted that the licensing agreement be confined to indoor areas. I believe this would mitigate the majority of the risk associated with disruption, but allow the Foxlease management to continue to carry out their events and activities.

Yours Faithfully,

Mr C Wilkinson

* Objection

YURST END CLAYHILL LYNDHURST HAMPSHIRE SO43 7DE

19th JUNE 2013

LICENSING SERVICES 19 JUN 2013 RECEIVED

Dear Sir

Re: Licensing Act 2003 - Girl Guiding Foxlease

With reference to the above application I most strongly object to the granting of this Licence for the following reasons:

1) I- along with my neighbours already have noise issues with Foxlease with the constant screaming when the lake is in use together with Live and Recorded Music. In the summer it is almost unbearable - and this issue is ongoing with the Environmental Health Officer.

This application completely goes against The New Forest National Park policy and aims of a peaceful and tranquil area.

- 2) I have run a B&B which backs onto Foxlease since 2001 and if the Licence is granted I may as well shut up shop! Guests staying here are on holiday and as such are entitled to peace and quiet.
- 3) If this Licence is granted who is going to Police it? The Management of Foxlease are certainly not on site 7 days week by their own admission.
- 4) Why do Girl Guides need Alcohol at all? Certainly not 7 days a week 52 weeks of the year. Our understanding of Girl Guiding was to help your neighbour and try to do a good deed every day not inflict misery all around. Foxlease was certainly never originally set up for this.

In summery this is a Residential Area and we the Residents are entitled to Peace and Enjoyment in our own homes and gardens.

Yours faithfully

Philip G. Withers



GARDEN HOUSE GOOSE GREEN LYNDHURST SO43 7DH TEL

18TH JUNE 2013

MR PAUL WESTON LICENSING OFFICER APPLETREE COURT LYNDHURST SO43 7PA

DEAR SIR.

GIRLGUIDING UK FOXLEASE LYNDHURST APPLICATION TO VARY LICENCE

In accordance with the Notice dated 27-08-13 we write to record our strong objection to the current proposal requesting a variation to the existing licence relating to the above premises.

The terms of the application indicate a desire to increase the time available to make an outside noise nuisance over and above the present permission by about a twelvefold factor; or put another way by 1,200%.

Currently we are asked to bear with weekend noise that disturbs the normal Forest tranquillity, our own peace and that of our immediate neighbours. Some of the noise that is generated can create a nuisance as far afield as the Bournemouth Road and into the Meadows Estate. If this licence were to be granted the potential additional loss of amenity would thus be felt over a sizeable proportion of the Lyndhurst community.

We cannot believe that the Girlguides themselves will wish to take advantage of this huge increase in drinking time and noise making time and it begs the question: Who then?

We can only surmise that others are expected to take advantage of the new facility and therefore conclude that a change of use is being contemplated, in which case, bearing in mind traffic implications, full Planning Application procedures should be instituted.

We would expect any such application to be resisted by The NPA and much of the Lyndhurst Community.

Yours faithfully

MV&GM Woolley

Copy: Moore & Blatch
Pat Wyoth

HOME OFFICE

AMENDED GUIDANCE ISSUED UNDER SCTION 182 OF THE LICENSING ACT 2003

October 2012

DETERMINING ACTIONS THAT ARE APPROPRIATE FOR THE PROMOTION OF THE LICENSING OBJECTIVES

- 9.38 Licensing authorities are best placed to determine what actions are appropriate for the promotion of the licensing objectives in their areas. All licensing determinations should be considered on a case by case basis. They should take into account any representations or objections that have been received from responsible authorities or other persons, and representations made by the applicant or premises user as the case may be.
- 9.39 The authority's determination should be evidence-based, justified as being appropriate for the promotion of the licensing objectives and proportionate to what it is intended to achieve.
- 9.40 Determination of whether an action or step is appropriate for the promotion of the licensing objectives requires an assessment of what action or step would be suitable to achieve that end. Whilst this does not therefore require a licensing authority to decide that no lesser step will achieve the aim, the authority should aim to consider the potential burden that the condition would impose on the premises licence holder (such as the financial burden due to restrictions on licensable activities) as well as the potential benefit in terms of the promotion of the licensing objectives. However, it is imperative that the authority ensures that the factors which form the basis of its determination are limited to consideration of the promotion of the objectives and nothing outside those parameters. As with the consideration of licence variations, the licensing authority should consider wider issues such as other conditions already in place to mitigate potential negative impact on the promotion of the licensing objectives and the track record of the business. Further advice on determining what is appropriate when imposing conditions on a licence or certificate is provided in Chapter 10. The licensing authority is expected to come to its determination based on an assessment of the evidence on both the risks and benefits either for or against making the determination.